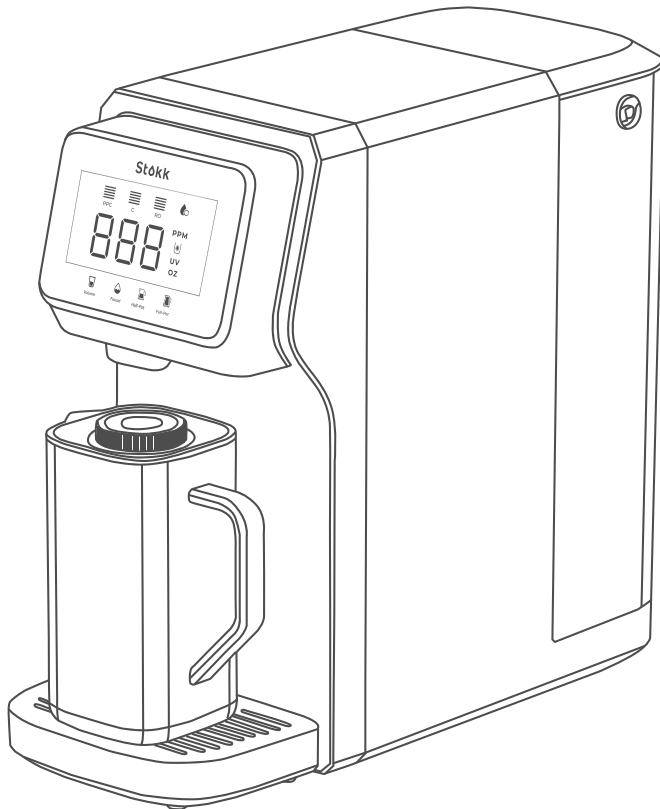


Stokk

Reverse Osmosis Water Filtration System

T Series



Thank you for choosing Stokk water filtration system.

For any inquiries, please feel free to Call +1(866)-387-8668 at working time
or Email to support@stokkfilter.com

WWW.STOKKFILTER.COM

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PREPARATION

The following instructions must be followed when using the product to prevent injury and property damage. Any incorrect operation due to disregard of instructions may cause harm or damage.



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

PROHIBITION



AVOID installation in direct sunlight and outdoor



DO NOT expose the machine to environments below 32°F



DO NOT place any flammable materials near the machine.

WARNING



For use by children, please use this product under the supervision of a guardian.



Do not place heavy objects on the product and the power cord.



In case of machine breakdown, promptly cut off the water and power.

ATTENTION



Do not disassemble or repair the machine yourself; please contact a professional technician.



Make sure the water source temperature is 41–100°F; use this machine at a temperature of 10–105°F.



Please use a water source that meets municipal tap water standards.



For pure drinking water and machine longevity, regularly clean and replace the filters.



In order to run the machine smoothly, use Stokk filters and accessories.



When not in use for an extended period, shut off the water source and power supply and store the machine properly.

PRODUCT SPECIFICATIONS

Model	T1 / T1-W
Pure Water Rate	13.2 fl. oz (390mL/min)
Filter Life Expectance	660 Gallons (2,500L)
Inlet Water	Municipal Water
Inlet Water Temperature	41~100°F(5~38°C)
Ambient temperature	39~104°F(4~40°C)
Input	AC 100~240V, 50/60Hz, 1.5A
Dimensions	L18.31 *W7.32 *H16.26 IN
Storage Reservoirs	1.6 Gal. (6L) Tap Water Tank 0.4 Gal.(1.5L) Internal Pure Water Reservoir

PACKAGE CONTENTS

RO Water Filtration System x 1	
Drip Tray x 1	High Borosilicate Glass Carafe x 1
Mineral Filter x 1	User Manual x 1

FILTER SPECIFICATIONS

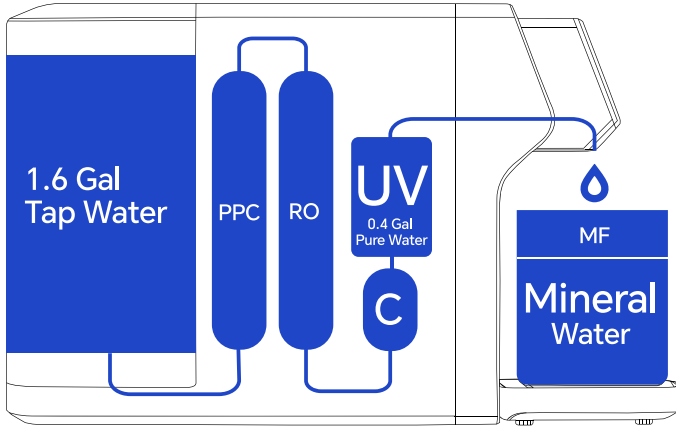
Filter Name	Filter Function	Service life
Model: RT1-PPC Polypropylene Carbon Composite Filter	0.5 Micrometers. Captures large particles and visible impurities in the water, and deeply absorbs such as residual chlorine, discoloration, unusual odors, small organic molecules and other harmful substances that may impact human health.	6-12 months
Model: RT1-RO Reverse Osmosis Membrane	0.0001 Micrometers. Filters out harmful substances such as heavy metal ions (arsenic, lead), bacteria, chemical residues, microorganisms, and organic compounds (trichloromethane, carbon tetrachloride)	12-24 months
Model: RT1-C Post Carbon Filter	0.1 Micrometers. Re-adsorb off-flavors and odors in the water, improving the taste.	6-12 months
Model: RT1-MF Mineral Filter	Add essential minerals for the body and increase pH for tastier, healthier drinking water	3-6 months
UV Purifier	Destroy 99% of microorganisms, bacteria, germs, ect.	/

Note: The above is only an estimate due to the difference in feed water quality. Search "stokk+filter model" on [amazon.com](https://www.amazon.com) to purchase the correct replacement filter or purchase on www.stokkfilter.com

 support@stokkfilter.com  www.stokkfilter.com

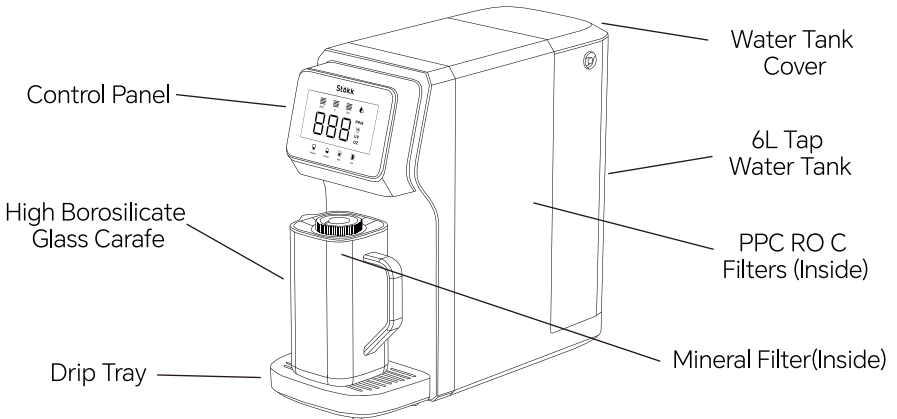
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SYSTEM FEATURES


















Note: Before starting use, please remove the activated carbon pouch from the Tap Water Tank.

PARTS DESCRIPTION





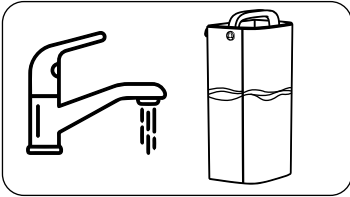
	<p>Volume</p> <p>Press 「  」 to select the desired water volume (8/12/16/30/40oz), and press 「  」 to dispense.</p>
	<p>Faucet</p> <p>Press 「  」 to start or stop dispensing water. Long press the button to enter the program of flushing and press any button to exit.</p>
	<p>Half-Pot</p> <p>Press 「  」 to dispense water in half bottle for glass carafe.</p>
	<p>Full-Pot</p> <p>Press 「  」 to dispense water in full bottle for glass carafe.</p>
	<p>Filter Element Life Indicator</p> <p>Indicator bars diminish as water purifier operates. When only one remains, it turns red to signal replacement. When all bars are gone and filter indicator flashes red with 10 beeps, replace the filter.</p>
	<p>Water Change Indicator</p> <p>「  」 Light on. Reminder water change for tap water tank. Change the water and place the water tank to correct position, 「  」 will light off.</p>
	<p>Water Purification Indicator</p> <p>「  」 flashes when the water purifier is purifying water and turns off when the water purification completing.</p>
<p>UV</p>	<p>UV Indicator</p> <p>「 uv 」 flashes when the UV light is active. 「 uv 」 remains on when the UV light is not in operation.</p>
<p>000</p>	<p>LED Display</p> <p>In standby and while dispensing water, the LED display shows the TDS value of purified water, 「 PPM 」 remains on. Water with TDS level below 50 ppm is healthy for drinking. When selecting the water volume, it shows the chosen volume and 「 OZ 」 lights up.</p>

BEFORE FIRST USE

FLUSHING SYSTEM

If you are commissioning the system for the first time or have just replaced the filter cartridges, please follow the steps below 4 TIMES to ensure that the system gets adequately flushed before using.

Step 1



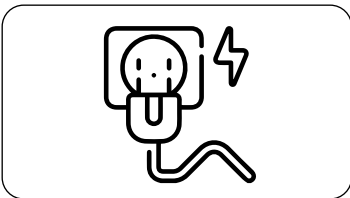
Always start the system flushing with a new tank of the potable (tap) water. Carefully fit the tap water tank back into the tank base and close the cover.

Step 2



Place a large container on the drip tray and have another container ready to alternate.


Step 3



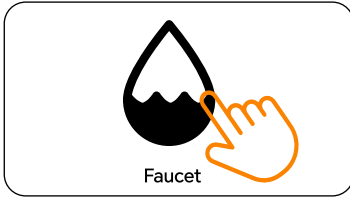
Plug it in, the system will automatically flush the membrane for 30 seconds, then the machine start to water purification. (Membrane flushing is the internal flushing. The flushed water will be returned to the tap water tank with no water out of the water spout.)


Step 4



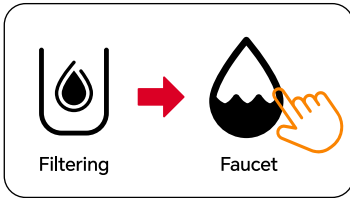
Filtering – the system will automatically start to filter and transfer the pure water to the internal pure water reservoir. Wait for about 5 mins until the filtering indicator light 「」 turns off, which means that the internal pure water reservoir is full.



Step 5



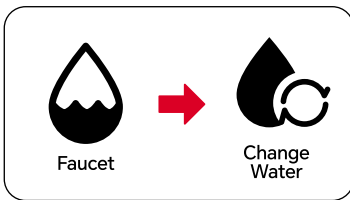
Empty the internal pure water reservoir to flush – Long press the 「」 button: the pure water will start to flow from the outlet until the internal reservoir is empty.


Step 6



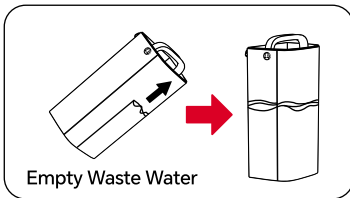
The system will continue to filter when the internal pure water reservoir is empty. Waiting until the 「」 indicator light turns off again and long press 「」 again to empty the internal pure water reservoir.


Step 7



Continue repeating the steps 4–6 to flush the water purifier until the 「」 Indicator lights on during flushing.

Step 8

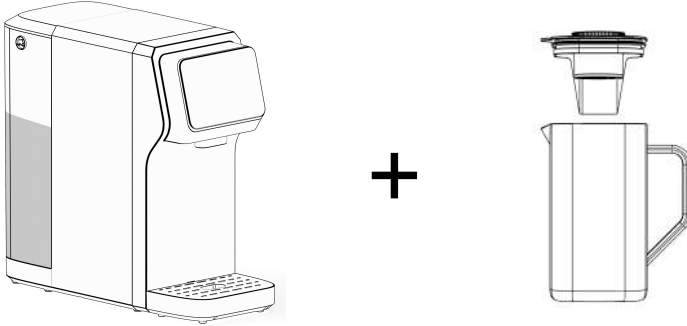


Emptying the remaining waste water in the Tap Water Tank when the 「」 indicator lights on, refill it with fresh water, and continue repeating the steps 4–7. Then You can enjoy fresh pure water



OPERATION


WATER DISPENSING

Alkaline Mineral Boost Carafe

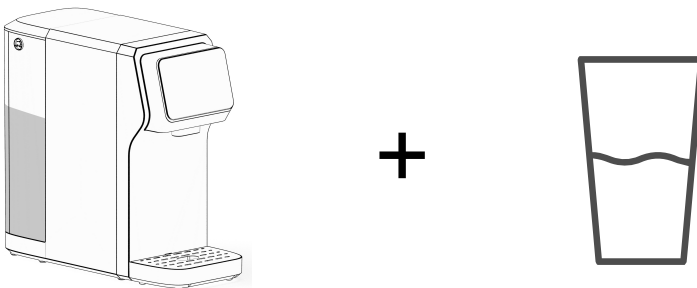


Note: For the first use, take out and shake the mineral filter in the glass carafe a few times, and soak it for 2-3 hours in advance to ensure optimal flow.



Place the provided glass carafe with RT1-MF filter on the drip tray.
Press 「」 or 「」 to dispense a half or full pot of tasty and healthy alkaline mineral water.


Note: Due to high flow rate, do not use 「」 to dispense mineral water to avoid overflow.

Pure Water Dispensing



Place a regular water cup on the drip tray.

Press 「」 to select quantity (8/12/16/30/40oz), and 「」 to dispense.

Or press 「」 to start and stop dispensing at any time.



Note: The PPM number displayed on the control panel represents the TDS (Total Dissolved Solids) value of the filtered water. Water with a TDS value below 50 ppm is safe for drinking.

WATER CHANGING

Why it prompts changing water while there is still water in one side of the tap water tank?

When filtration reaches optimal purification, the remaining wastewater contains higher pollutant concentrations. Re-filtering could harm the RO membrane and shorten the lifespan. Emptying the wastewater and refilling the tank is necessary for best performance. The tank partition prevents wastewater from re-entering the filtration system.

IMPORTANT: ALWAYS FULLY EMPTY THE TAP WATER TANK BEFORE REFILLING WITH FRESH TAP WATER, DO NOT TRY TO REFILL THE TANK MOUNTED ON THE SYSTEM (ALWAYS REMOVE IT FIRST).

- When the water level in the tap water tank is below the minimum level, 「」 remains on.
- Open the water tank cover and lift the tap water tank.
- Pour out the wastewater in the tap water tank and replenish it with fresh water.
- Put back the water tank and the water tank cover. 「」 will turn off and the machine will function again.

Note: If you do not remove and empty the Tap Water Tank and instead add water directly to the Tank, the Change Water indicator light cannot be cleared. Lift the Tap Water Tank out of the system, empty the concentrate and refill with fresh tap water, then replace the Tank into the System to clear the Change Water indicator light.

FLUSHING SYSTEM

Auto Flushing

The water purifier will automatically flush after power supply, water change, or completion of water filtration.

Manual Flushing

If not in use for an extended period, please flush the machine over 2 times following steps of Flushing System.

UV LIGHT

「 UV 」 flashes when the UV light is working and remains on in normal situations.

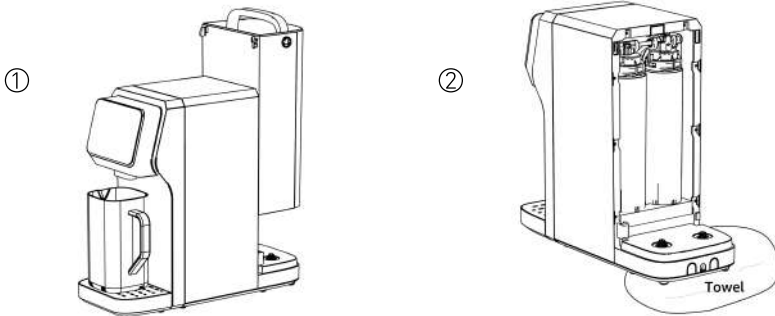
FILTER REPLACEMENT

The corresponding filter is expired when all indicator bars are gone and the PPC, C and RO indicator flashes red with 10 beeps.

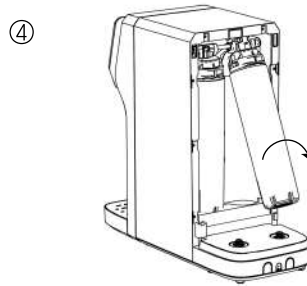
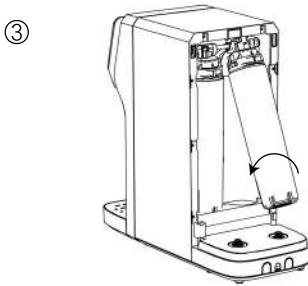
Replacement steps:

Step 1. Put a dry towel under the water purifier before filter replacement.

Step 2. Unplug the water purifier and remove the tap water tank. You should now be able to see the filters (located behind the tank).



Step 3. Remove the fixed sponge. Lift each filter from the bottom towards you and turn counterclockwise to remove it. Insert the new filter in the correct position, turn clockwise until you feel a click.






To replace the activated carbon rod filter C filter:

- Lift the first two levels of filter element. Please note that the two filter layers have different movable angles, so do not forcefully lift them in the same direction.
- Remove and replace the activated carbon rod filter following step 3.
- Put the RO/PPC filter elements back to its original position.

Note: You can safely dispose of the exhausted filters.

Step 4. Refill and replace the tap water tank and recover the water tank cover.

Step 5. Reset the filters.

- Plug in the power and long press 「  」 at least 5 seconds to enter the Filter Reset Program.
- Short press 「  」 to switch among “PPC-C-RO-” and select the filter you want to reset.
- Long press 「  」 for at least 5 seconds to complete the filter reset process until you hear a buzzer beep. Then the filter life indicator will turn white and stay on, and the progress bar will be full. The filter is reset successfully.

Note: All the steps of the Filter Reset need to be completed within 10 seconds.

- Flush the water purifier 4 times following steps of Flushing System to ensure the quality of the filtered water.

Note: If the steps aren't completed within 10 seconds during each stage of the filter reset process, the system will exit the program of reset process automatically.



Filter Replacement Guide

SCAN ME

✉ support@stokkfilter.com

🌐 www.stokkfilter.com

☎ +1(866)-387-8668 (Mon-Fri 10:00 AM-4:00 PM PST)

CARE & MAINTENANCE

WARNING: Unplug the water purifier before cleaning.

SYSTEM MAINTENANCE

If you won't be using the system for more than a week, follow these steps:

- Before shutting down, drain the internal pure water tank and tap water tank.
- Store the system on a dry, secure surface away from direct sunlight in a room with ambient temperature.
- When resuming use, ensure the freshness of the drinking water by cleaning the feed water tank first, and then flushing the system once. Adjust the number of flushes based on your water source quality.

TAP WATER TANK CLEANING

To maintain your system, it's recommended to clean the tap water tank and components once a month. This will help extend the service life of the filter elements.

- Open the water tank cover, lift out the water tank and place it on the horizontal surface.
- Use a cleaning brush to clean debris in the tap water tank.
- Pull out the stainless-steel filter screen assembly and clean the inner and outer mesh surface with a small brush before re-installing it.



WATER PURIFIER CLEANING

If you start experiencing slow water flow, it may be due to lime scale clogging up the machine. Use a commercial descaling solution or make one of these DIY solutions.

- Use a commercial descaling solution or make one of these DIY solutions.




Solution 1: 50/50 lemon juice and water

Solution 2: 2 tablespoons of citric acid per quart of water

- Fill the tap water tank with the descaling solution, place it back to the base and plug in.
- Long press the 「  +  」 until one beep to enter manual flushing. The machine will flush for 30 seconds and stop. Repeat the manual flushing 5 times.
- Unplug the power and let it stand for 2 hours.
- Empty and clean the tap water tank with tap water.
- Run three cycles of self-cleansing with tap water to rinse the system and remove the odor or taste of the descaling solution.

Note: If the sour taste remains, please repeat for a few rounds until the water tastes clean.

TROUBLESHOOTING

Problem	Possible Cause	Solution
E1 Code	<ul style="list-style-type: none"> · Continuous water production for 30 minutes without shutdown. 	<ul style="list-style-type: none"> · Press any key or power off the machine to exit shutdown protection mode.
E2 Code	<ul style="list-style-type: none"> · Error protection of internal pure water reservoir. 	<ul style="list-style-type: none"> · Unplug power and reconnect 1–2 min later. · Contact customer service at support@stokkfilter.com.
The machine is not dispensing water?	<ul style="list-style-type: none"> · The liquid level float of the Tap water Tank does not float. · The water level of the Tap Water tank is lower than the dotted scale and the icon of "Change water" is flashing. · The Tap Water Tank is not installed correctly. 	<ul style="list-style-type: none"> · Check whether the liquid level float of the tap water tank floats. · Remove the tap water tank to change water, and then observe whether 「」 lights up. · Check whether the tap water tank is installed correctly.
There is an abnormal noise during water production	<ul style="list-style-type: none"> · There is no water in the tap water chamber of the Tap Water Tank. · The water production system has air blockage. · The water is hard and poor-quality, so the composite filter element is blocked in advance. 	<ul style="list-style-type: none"> · Remove the Tap Water Tank to change water, and observe whether there is abnormal sound during water production. · Long press 「 + 」 to flush the filter 1–3 times to remove air blockage. · Replace the PPC composite filter element and observe again.
Water leakage of machine	<ul style="list-style-type: none"> · The water pan is full. · The sealing assembly of the Tap water Tank is stuck due to a foreign object. · The inlet and outlet valves of the Tap Water Tank are clogged with foreign objects. · There is leakage inside the machine. 	<ul style="list-style-type: none"> · Clear the water pan. · Adjust the sealing assembly with a small thimble or contact customer service at support@stokkfilter.com to replace the sealing assembly. · Hold the water inlet and outlet valves with a small thimble or finger remove the foreign object. · Turn off the power and water source. Contact customer service at support@stokkfilter.com.
There is odor or bubbles in the water	<ul style="list-style-type: none"> · The machine is being used for the first time. · The machine has not been used for a long time. · The filter element has not been replaced in a long time. 	<ul style="list-style-type: none"> · Operate according to the instructions on first power-on and discharge. · Discharge one tank of tap water before using. · Replace the filter element.
The key/display screen has no response	<ul style="list-style-type: none"> · The system has crashed. · The hardware is damaged. 	<ul style="list-style-type: none"> · Unplug power and reconnect 1–2 min later. · Contact customer service at support@stokkfilter.com.

Q: What is an RO water purifier, and how does it work?

A: The core component of a reverse osmosis water purifier is the RO membrane. It's a highly precise filter with a porosity of 0.0001 µm. Under pressure from the pump, the RO membrane allows water molecules to pass through while blocking dissolved salts (like sodium, potassium), heavy metal ions (such as lead, arsenic, mercury), organic compounds, and microorganisms (such as bacteria, viruses) from passing.

Q: Why does a reverse osmosis water purifier produce waste water?

A: During the filtration process, a portion of the water entering the RO filter is used for cleaning and flushing impurities accumulated on the surface of the RO membrane, resulting in waste water. This waste water helps remove impurities adhered to the RO membrane after filtration, thus enhancing the RO membrane's lifespan and improving the quality of the filtered water.

Q: What is PPM?

A: PPM stands for parts per million and is a unit of measurement for Total Dissolved Solids (TDS). It indicates the concentration of dissolved substances in water, including salts, minerals, and ions. Water with TDS level below 50 ppm is healthy for drinking.

Q: Why should I choose an RO water filter over other types of water filters?

A: RO filters are highly effective at removing a wide range of contaminants, including bacteria, viruses, chemicals, and heavy metals. They provide a comprehensive solution for improving water quality.

Q: Is RO water safe to drink, and does it remove essential minerals?

A: RO water is generally safe to drink. While the process does remove some minerals, water is not the primary source of minerals in our diet. Most people get essential minerals from food. Plus, Stokk RO systems have mineralization stages to add beneficial minerals back to the water.

Q: How often do I need to replace the RO membrane and filters?

A: The frequency of replacement depends on the specific RO system and water quality. In general, RO membranes last 12-24 months, and pre/post-filters may need replacement every 6-12 months along with regular maintenance.

WARRANTY

TERMS & POLICY

We warrant the highest quality in material, craftsmanship, and service for all our products, effective from the date of purchase throughout the warranty period. Defective products due to manufacturer flaws will be replaced based on eligibility. Refunds are available within the first 30 days of purchase and are applicable only to the original purchaser. This warranty is valid for personal use and does not cover commercial, rental, or unintended usage. No warranties, other than those expressly stated, are provided for each product. This warranty is non-transferable. We are not liable for any damages, losses, or inconveniences resulting from equipment failure, user negligence, abuse, non-compliance with the user manual or additional safety warnings included in the product packaging.

THIS WARRANTY DOES NOT APPLY TO

Damage during return transit.

Improper or inadequate maintenance.

Unsupervised use by children under 18 years of age.

Damage from natural disasters, fire, poison, and moisture.

Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.

Second-hand purchases or those from non-authorized sellers/distributors.

We assume no liability for damage caused by using the product other than its intended use or as instructed in the user manual.

CUSTOMER SUPPORT

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.



+1(866)-387-8668
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