

Stokk

Under Sink Water Filtration System

USER MANUAL

Warning: Please read it carefully before installation.

PREPARATION

SCAN ME



Installation Guide

If you have problems during the installation process, please contact our customer service.

✉ support@stokkfilter.com

🌐 www.stokkfilter.com

☎ +1(866)-387-8668 (Mon-Fri 10:00 AM-4:00 PM PST)

PROHIBITION



Do not install the filter on a water supply pipe with a water pressure exceeding 0.6 MPa. If the inlet water pressure exceeds 0.6 MPa, please install a pressure reducing valve.



Do not freeze the filter, as this can cause cracking and water leakage.



Do not allow children under 3 years old to have access to small parts during installation of this product.

ATTENTION



For cold water line only.

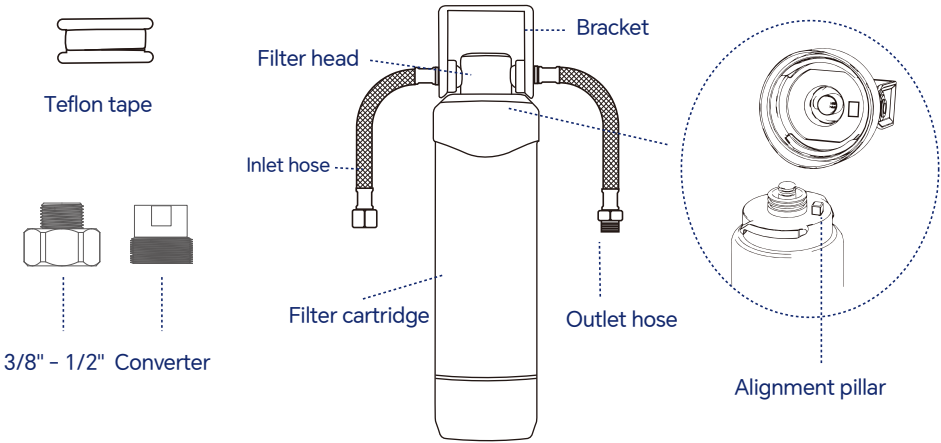


Turn off the water supply while replacing the filter.



This installation must comply with all applicable state and local regulations.

PARTS DESCRIPTION



SPECIFICATIONS

Precision	0.5-5µm
Working Temperature	4-38°C/39-100°F
Working Pressure	10-100 psi (0.7-6.8 bar)
Flow rate	UC50: 1.6 gpm/6.06 lpm UR30: 1.6 gpm/6.06 lpm
Filter Life Expectancy	UC50: 26000 gallons UR30: 16000 gallons
Inlet Water	Municipal Potable or Tap water or Well water meeting government drinking water standards

INSTALLATION TIPS

Step 1. Installation of the filter system

1. Place the INSTALLATION TEMPLATE at the desire location with at least 2 inches of space between the bottom of the filter cartridge and the floor.

Note: Mount the water filter at least 2 inches higher than the ground for easier filter change.

2. Drill through the holes marked on the INSTALLATION TEMPLATE with 1/4" drill bit.

3. Push the wall anchor into the drilled hole.

4. Take off the Bracket of the filter head and Install it on the wall with screw.

5. Twist off the Filter Head and Install it on the Bracket.

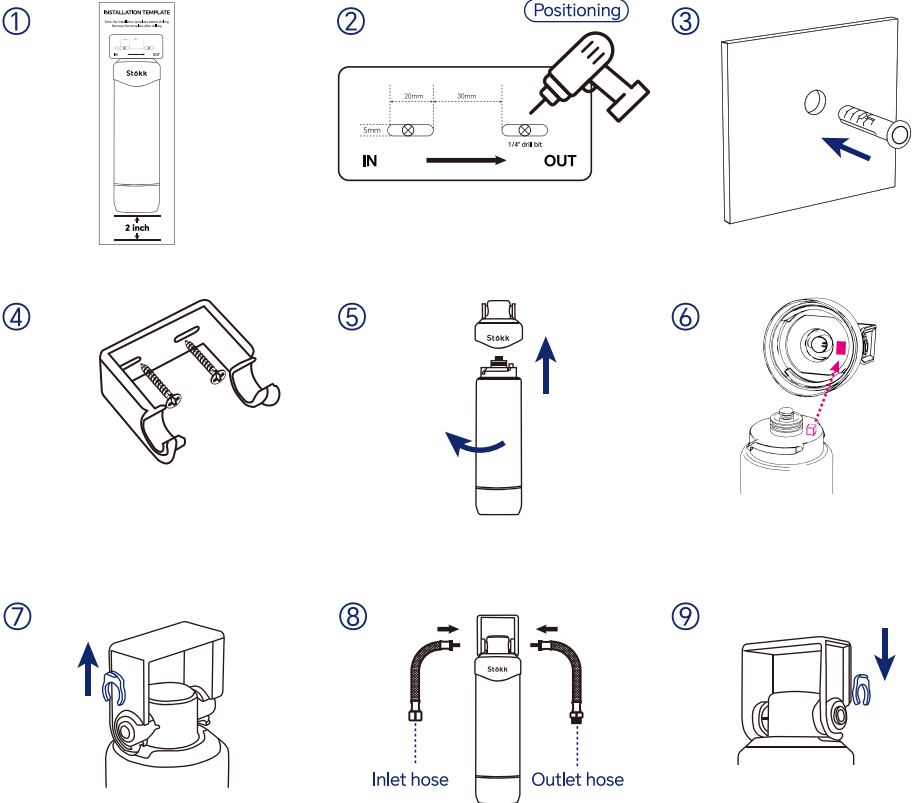
6. Twist the filter cartridge on the Filter Head, when you hear click sound, it indicates that the filter cartridge is installed properly.

Note: Make sure the Alignment pillar are aligned with the positioning hole on the Filter Head.

8. Connect the inlet hose and the outlet hose to the filter head.

Note: Be sure to fully insert the hose during installation. Failure to fully insert the hose during installation may result in it coming loose and causing water leaks during use.

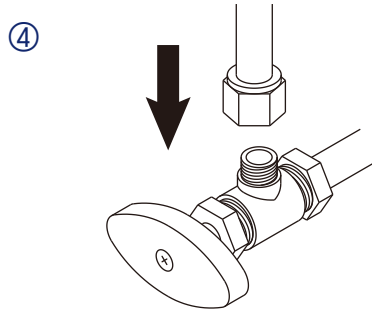
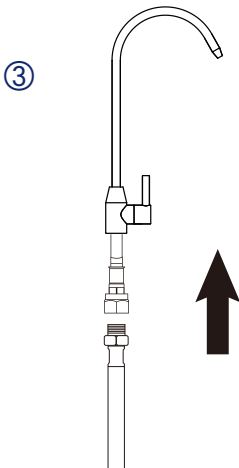
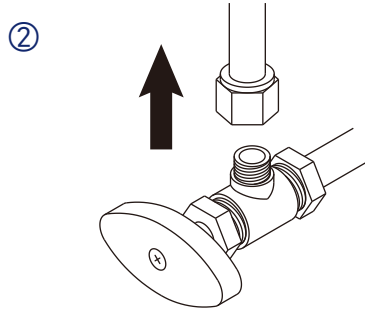
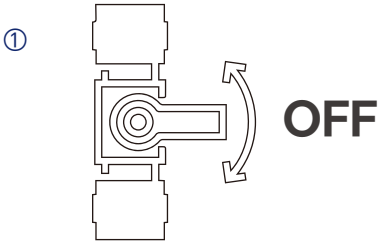
9. Lock the inlet and outlet hose with the blue lock clip.



Step 2. Connect the water supply (Cold water only)

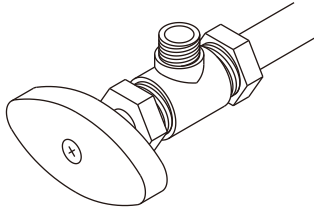
1. Shut off the water supply.
2. Remove the faucet hose.
3. Connect the outlet hose with faucet hose.
4. Connect the inlet hose to the cold water value.

Note: If the original faucet is equipped with a male connector, resulting in disconnection, please contact our customer services.



3/8" angle valve outlet

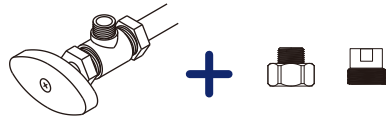
If the cold-water supply valve is 3/8", it can be directly connected to the water supply.



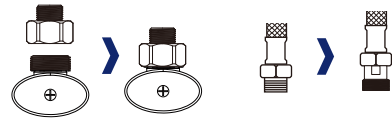
3/8" outlet

1/2" angle valve outlet

If the cold-water supply valve is 1/2", it can be connected via the following two fittings.



1/2" outlet



Connect ① to the cold angle valve.

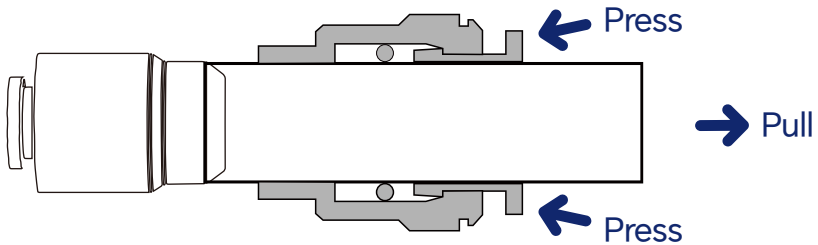
Connect ② to the outlet hose.

Note: If the original cold-water pipe does not have a washer, wrap the cold-water adapter with Teflon tape before connecting.

Disconnecting Tubing:

- Remove the blue lock clip.
- Press down on the lock sleeve with your thumb and index finger.
- Use your other hand to gently pull the tubing out from the fitting.

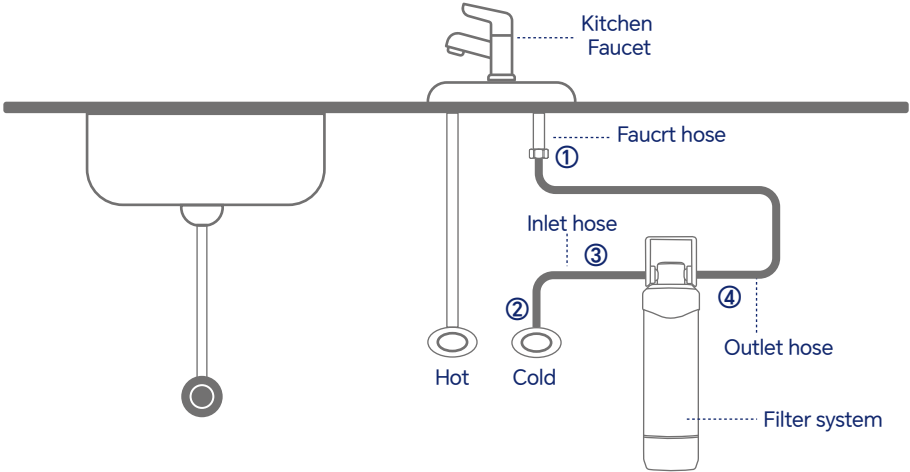
Note: Avoid direct pulling of the tubing to prevent damage to the fitting and potential leaks.



Step 3. Check the filter system

If water leakage occurs, turn off the water supply.

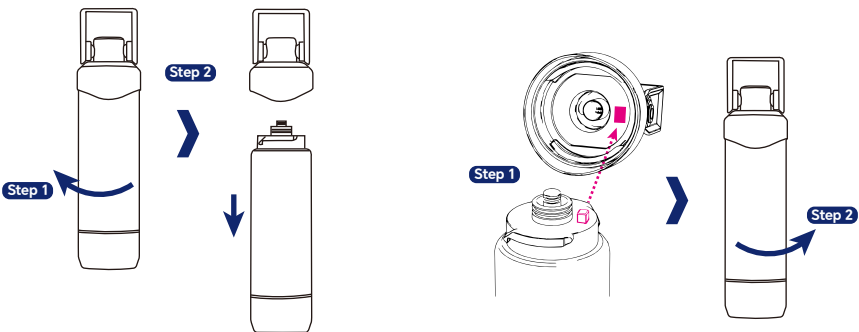
1. If the water leakage is at position ① or ②, wrap teflon tape on the external thread when connecting.
2. If the water leakage is at position ③ or ④, make sure insert the quick-connect fitting to the end.



FILTER REPLACEMENT

Turn counterclockwise to remove the filter

1. Align the alignment pillars with the positioning hole on the Filter Head.
2. Turn clockwise to lock. Ensure that you hear a 'click' sound to confirm proper installation.



FREQUENTLY ASKED QUESTIONS

Q What should I do if water leaks after installation?

A In the event of water leakage, turn off the water supply. If the water leakage is occurring at the thread, wrap Teflon tape on the external thread. If the water leakage is occurring at the quick connection position, insert the quick-connect fitting to the end and make sure the hoses hit the bottom of the fitting. Contact us for solutions if the water leakage persists.

Q Why didn't the TDS value lower after filtration?

A The main purpose of the Stokk filter is not to remove TDS. TDS stands for total dissolved solids, and it is basically composed of inorganic salts and a small amount of organic matter. The filter can remove harmful substances while keeping beneficial trace elements. Please choose Stokk RO system if you are looking for physical removal of TDS.

Q When should I replace the filter?

A The filter's service life is related to the water quality. If the flow rate is significantly reduced or if the water has a peculiar smell, we suggest that you replace the filter. The recommended service life is as follows: 2 year for UR30, 2 year for UC50.

Q What substances can the filter remove?

A Effectively reduce chlorine, taste and odor, limescale, fluoride, hydrogen sulfide, arsenic, lead, and other heavy metals.

Q Why does black water come out during flushing?

A It's normal that black water comes out when flushing. The purpose is to remove carbon powder remaining on the surface of filter materials. You can normally use it after flushing for 5 minutes.

1-YEAR QUALITY ASSURANCE

All mechanical devices with moving parts have a normal lifespan and will need to be replaced periodically. Therefore, mechanical devices such as water fittings, filter heads, and faucets come with a limited replacement assurance of 1 year. We do not provide assurance on the service life of any filter cartridge, as it may vary depending on local water conditions and water consumption.

If the product is found to be defective within 1 year from the date of purchase, please contact our customer service department. During the assurance period, we will replace or repair any part deemed defective, provided the product has not been tampered with, altered, or improperly used after delivery, and has not been repaired by anyone other than the manufacturer.

Please note that we do not make any promises in the event of misuse, use in abnormal temperature conditions, conditions outside those listed in the operating parameters, or use in commercial operations.

Scan QR Code
(to Register)

SCAN ME



 +1(866)-387-8668 Mon-Fri 10:00 AM-4:00 PM PST

 facebook.com/stokkfilter  support@stokkfilter.com

Jin Fang Technology (Hong Kong) Limited
Unit 616, 6/f, Kam Teem Ind Bldg, 135 Connaught Rd West, Sai Wan, Hong Kong